



NEWSLETTER

## SUMMER NEWSLETTER

KEY REVIEW 21/22

Hello

### A message from Ursula Pattern - Key's Operations Director



The last 12 months have seen a year of massive change for Key. We acquired homelessness schemes in Chorley and Preston and 2 women's refuges in South Ribble and Chorley. We also expanded our Domestic Abuse Outreach Service for South Ribble and Chorley. We are looking to expand our Community Centre offer at The Base on Broadfield next year, as the impact of the cost of living crisis is being felt.

In a recent stakeholder survey, undertaken by Centrepint, 100% of stakeholders said Key provided quality services. As a learning organisation and based on some further feedback, we have conducted a review of our referral practices to improve communication with our stakeholders.

We want to ensure we are supporting as many people as possible and therefore, the next twelve months will be about continuing to support individuals across Lancashire who are going through tough times, helping them take back control and build brighter futures for themselves and their families.

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## A message from Lynne Cubbin - Key's Chair



We are delighted that Key's services are now available to a wider range of people. This is made possible only by the commitment of our amazing staff team and the constant and ready support of our many partners.

We have also been amazed by our local supporters who responded so well to our Magic Key fundraiser just before Christmas and then to our first ever Sleepout in May. They helped us to raise over £20k, which has enabled us to fund our drop-in support services and other Key services. We always want to do more and better, so a big 'Thank You' to those who share our vision to help people in Lancashire to build a better life. In the meantime, check out our website for **Key's Big Summer Raffle** and help us raise even more money for our charity if you can.

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## Our services

The breadth of Key's work may surprise you. Why don't you check out our services map and get more information about our services and the geographical areas we cover?

[READ MORE](#)

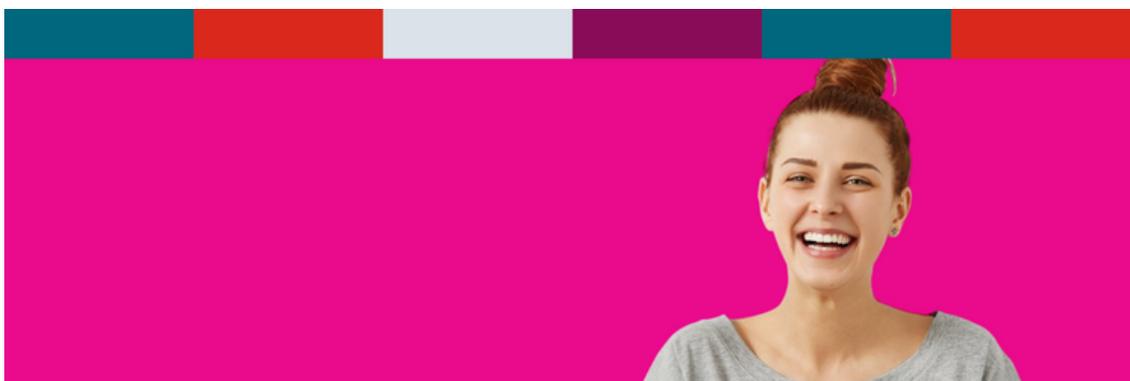
## 21/22 Annual Achievements

Please see our infographic, which is a visual of our achievements of work from the last year.

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## Service User and Stakeholders feedback...



Have a look at some of the feedback we have received from our service users and stakeholders. We've kept it really simple in the form of word clouds.

[READ MORE](#)

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